



Returns Dept.
UK KOLOURS
PO Box 469
HATFIELD
AL10 1FS
UK

RETURNS FORM

If you'd like to return an item, simply complete this form and send it back within 14 days. We'll process your refund within 5 working days of receiving it. If you'd like to exchange an item, we kindly ask you place another order and return the original item. This is to ensure the item you'd like is in stock, as availability can change quickly. For assistance, visit the **Returns** or **Contact Us** pages at ukkolours.com

ORDER SUMMARY

NAME:	ORDER DATE:	ORDER ID:
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QTY	DESCRIPTION	SIZE	PRICE	REASON CODE*

*REASON CODES:

A -too small	B -too big	C -style doesn't suit	D -arrived late	E -not as expected	F -unwanted gift	G -poor quality
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Please ensure you return the goods in their original condition (i.e. unworn, unsoiled, complete with attached tags and original packaging) within 14 days of you receiving them.

FAULTY / INCORRECT ITEM RECEIVED

In the rare event that your item is faulty or you have received an incorrect item, please contact us at your earliest convenience so we can resolve the issue as soon as possible, either by email: orders@ukkolours.com or telephone: 01707 268372

Our returns policy does not affect your statutory rights.
 Please ensure you obtain proof of postage and that returns are adequately insured.
 Full details of our Returns Policy can be found at www.ukkolours.com/returns